

**From:** Jack Sheehan  
**To:** Microsoft ATR  
**Date:** 1/27/02 11:22am  
**Subject:** Microsoft Settlement

Attorney General Ashcroft:

Attached is a letter summarizing my opinions on the Microsoft Settlement.

I believe that Microsoft provides products of superior quality at fair prices. I do not believe that their business tactics are greatly different from others in the business. With regard to monopoly, there is competition, and there are other choices.

I personally would like to see this matter resolved as expeditiously as possible.

Thank you,

Jack Sheehan

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January 27, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

Dear Mr. Ashcroft:

I am writing you today to express my opinion in regards to the settlement that was reached in November between Microsoft and the government. I support this settlement and feel that it will serve in the best public interest. I believe this litigation battle is costly and a waste of resources. I urge you to support this settlement.

I also believe that Microsoft provides excellent products at acceptable prices. With regard to the monopoly argument, other products are available to those who wish to use them. Microsoft should not be penalized because their products are clearly superior to products offered by their competition.

The settlement was reached after extensive negotiations. Microsoft has agreed to all terms and conditions of this agreement, including: designing future versions of Windows to make it easier to install non- Microsoft software and licensing its Windows operating system products to the 20 largest computer makers on identical terms and conditions. A technical oversight committee has been created to monitor Microsoft compliance to this agreement.

During these difficult times, one of our highest priorities should be to boost our economy and aide our businesses. Microsoft should not be stifled or hindered; this will not benefit anyone. Thank you for your support.

Sincerely,

Jack Sheehan

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